

# From the President



HAPPY NEW YEAR!!

Another year has passed and we have a blank canvas before us as we begin 2010. I really know what the "old folks" meant now when they said that time passes faster as the years roll along. It seems like yesterday that I was contemplating what 2009 had in store for my journey through life and now 2009 has passed. Did you fulfill your resolutions from 2009 or did you do as is so common, recommit for 2010? Whatever the answer, it is good that we are always striving to improve ourselves and the world around. That is exactly what your association is doing and will do in the future, strive to improve. Among those initiatives is migrating to an electronic version of this publication. If you did not provide us with an email address preference when you renewed your membership, we need it! Please drop a line to Lis Eckles as soon as possible. Lis' phone number is listed to the right of this article.

I sincerely want to thank all of you who donated canned goods and toys to help with our annual charitable drive for the December luncheon. You can rest assured you made a difference in someone's life. Robin Weidman and her luncheon committee did an outstanding job working with Kerri Crosby and her Speaker's Committee to put on such a wonderful luncheon. The food was great. Special thanks to Greg Presmanes who provided musical back-up to a struggling group of singers comprised of your board of directors. We all enjoyed the entertainment afterward much more than the struggling singers. Out of concern for everyone, I personally "lip synched" my way through all the songs to spare you all my pitiful voice. If it is good enough for Britney Spears, it is good enough for me.

January is our annual joint meeting with the CPCU Society at Villa Christina. What better way to expand your contacts than to meet with another industry organization? Many of these folks are underwriters, so you had better be careful when you joke that the industry would be better if underwriters would not put lousy business on the books! Seriously, it is a good way for us to broaden our professional lives and seek another perspective on our professional world. I hope to see you there. We also vote on the new board of directors for 2010/2011, so be prepared to spend a few minutes at the end of the usual program to cast your vote as a member of ACA.

Have you ever thought being in claims was a thankless job? Well, there is a way to recognize excellent claims folks. The ACA anoints one person each year as the Claims Person of the Year. Please take a few minutes to study the requirements in this edition and provide the committee with a recommendation. The recipient will be included in a very special group and will be among a select few individuals. What better way to recognize those among us who really stand out?

I hope to see you all on January 12th for the luncheon and again at the seminar in February. Let's make 2010 a banner year for ACA!

Sincerely,

Russ Musgrove  
President 2009/2010

Next Luncheon:

**Tuesday,  
January 12<sup>th</sup>, 2010**

Villa Christina  
4000 Summit Blvd.  
Atlanta, GA, 30319  
770.303.0133

11:30 AM Registration  
Luncheon Cost: \$25.00

Reservations Required  
RSVP by January 8, 2010, 12 Noon

Online registration and payment  
is now available for monthly  
luncheon meetings  
[www.atlantacclaims.com](http://www.atlantacclaims.com)

Contact:  
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Vol. LVIXI, No. 68, January, 2010